

**Uniden**

DIGITAL ENHANCED CORDLESS TELECOMMUNICATIONS

DECT  
1811

# OWNER'S MANUAL

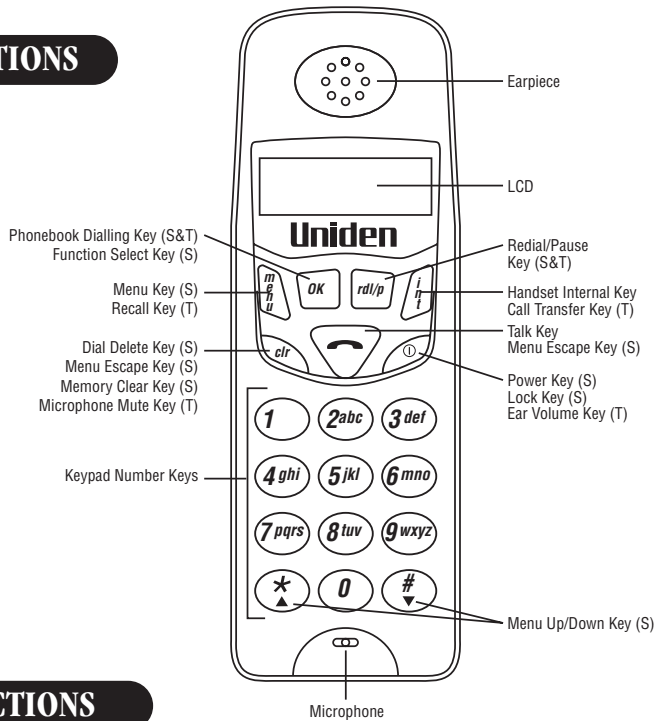
**Uniden**

## HANDSET FUNCTIONS

### NOTE

S = Standby Mode  
(Not holding a call)

T = Talk Mode  
(During a call)



## BASE UNIT FUNCTIONS

### Paging Key:

Press to locate the handset.

### Power LED:

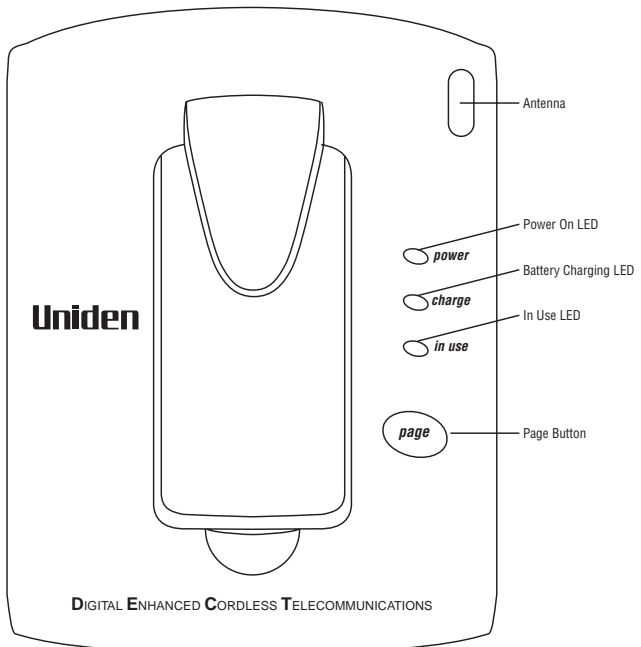
Red light indicates power on.

### Charge LED:

Yellow light indicates battery is charging.

### In use LED:

Indicates phone is being used.



# 1

A simple guide to setting up your new phone.  
*DECT1811*

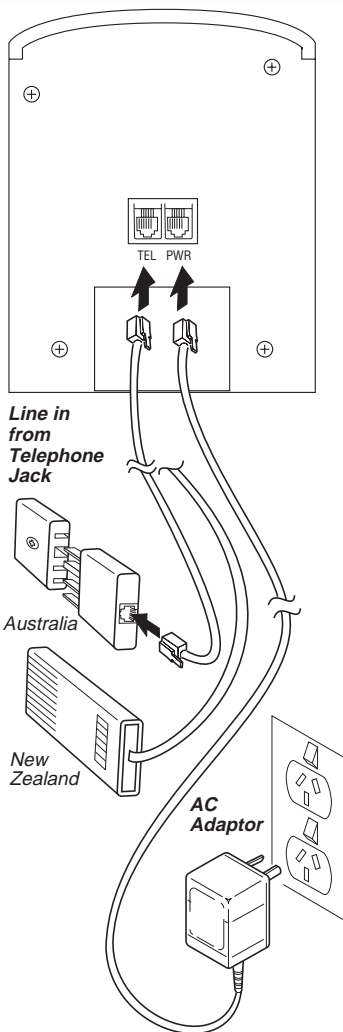
# Start Here!

*Quick Reference Guide*

# 2

# 3

## Step 1 Installation

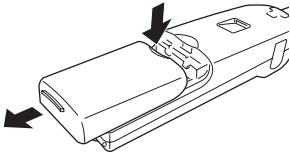


- 1 Plug the phone jack into the base unit, then into the telephone connector on the wall.
- 2 Plug the power cable into the base unit, then into the wall outlet.

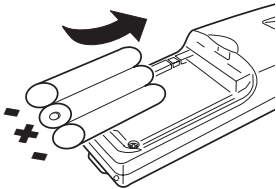
## Step 2 Charging the Battery

### Installing the Handset Batteries

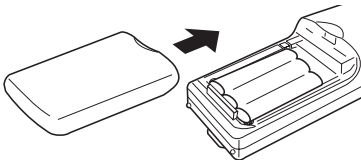
- 1 Press battery cover release.  
Slide cover off.



- 2 Install the 3 rechargeable Ni-MH batteries.



- 3 Slide the battery cover back until it snaps into place



- 4 Place the handset on the base and charge uninterrupted for 14 hours.


#### NOTE

Only use the battery pack supplied or rechargeable AAA Ni-MH Batteries.


**DO NOT USE STANDARD BATTERIES.**

## Step 3 Using the Phone


### To make a call

1. Press talk [  ] and listen for the dial tone.
2. Dial phone number.

OR


1. Dial phone number
2. Press the talk [  ] key.

### To hang up

Press talk [  ] or place the handset back on the base unit.

### To answer a call


Handset on the base unit: Remove handset from the base and speak

Handset off the base unit: Pick up handset, press the talk [  ] key and speak

### To store a number:

- in Standby Mode, enter the telephone number you wish to store and press **[OK]**.
- NAMEP will be displayed.
- enter the name of the person with this number in the same way that you entered the letters of your user name (page 17).
- press **[OK]** key.
- ADDRESS:XX will be displayed.
- press **[OK]** key.
- the phone number is now stored in the memory.

### To phone a stored number:

- press **[OK]** key to enter the phone book.
- press **[menu]** to scroll through the names in your phone book.
- when you reach the one you wish to call, press talk [  ] and the number will be dialed automatically.

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## WELCOME

Congratulations on your purchase of the Uniden **DECT 1811** cordless telephone. This phone is designed for reliability, long life and outstanding performance utilising the latest in 1.8 GHz Digital Enhanced Cordless Telecommunication technology.

## FEATURES

- *1.8 GHz Digital Enhanced Cordless Telecommunications (DECT)*
- *Last 3 Number Redial*
- *20 Phone Number Memory  
(20 digits maximum per memory)*
- *Redial, Flash, Pause and Mute*
- *Tone Dialling*
- *Extendible to 5 handsets and 4 bases*
- *Internal Calling between handsets*
- *Internal and External Call Transfer*
- *Call Barring*
- *Call Timer*
- *200 Hours Standby Battery Time*
- *10 Hours Talk Time*
- *Handset Earpiece and Ringer Volume Control*
- *Base Ringer and Volume Control*
- *Hearing Aid Compatible*
- *AutoTalk™*
- *AutoStandby™*
- *Page*
- *Caller ID*
- *Name Tagging*
- *Advanced PABX features*
- *9 Handset Ringer Tones*
- *Keypad Lock*
- *Gap Compatible*
- *Low Battery Indicator*
- *Up to 50m Indoor Range up to 300m Outdoor Range*

## INCLUDED IN YOUR PACKAGE

### TIP

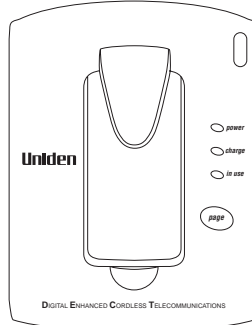
To get the most from your phone, please read this owner's manual thoroughly. Be sure to complete and mail the product registration form.

### NOTE

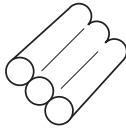
If any of these items are missing or damaged, contact your place of purchase immediately.



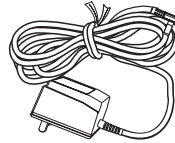
Handset



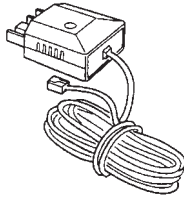
Base



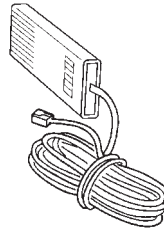
Rechargeable Battery



AAD 1811  
AC Adaptor



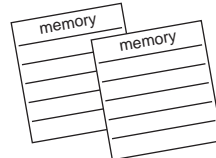
Long Telephone  
Cord/Plug  
(Australia Only)



Long Telephone Cord  
(NZ Only)



Belt Clip



2 x Memory Stickers

- This Owner's Manual
- Registration Card
- and other printed materials

## IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, these basic safety precautions should always be followed to reduced the risk of fire, electrical shock, and injury:



This symbol indicates important operating and servicing instructions.

1. UNIDEN DOES NOT represent this unit to be waterproof.  
To reduce risk of fire, electrical shock or damage to the unit, DO NOT expose this unit to rain or moisture. Never spill liquid of any kind on the product.
2. Do not use this product near water; for example, near a bathtub, shower, washbowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
3. Do not overload wall outlets and extension cords, as this can result in the risk of fire or electrical shock.
4. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
  - A. If the power supply cord is damaged or frayed.
  - B. If liquid has been spilled into the product.
  - C. If the product has been exposed to rain or water.
  - D. If the product does not operate normally when following the operating instructions. (Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage, and will often require extensive repair work by a qualified technician).
  - E. If the product has been dropped, or the base unit has been damaged.
  - F. If the product exhibits a distinct change in performance.
5. Do not use the telephone to report a gas leak in the vicinity of the leak.
6. **Rechargeable Nickel-Metal Hydride Battery Warning**
  - The rechargeable Ni-MH battery contained in this equipment may explode if disposed of in fire.
  - Do not charge the rechargeable Ni-MH battery used in this equipment in any other charger.
8. Unplug all electrical appliances when you know an electrical storm is approaching. Lightning can pass through your household wiring and damage any device connected to it. This phone is no exception.



Please do not attempt to unplug any appliance during an electrical storm.



## INSTALLATION CONSIDERATIONS

### ▼ *Selecting a Location*

Before choosing a location for your new phone, here are some important guidelines you should consider:

- The location should be close to both a phone jack and a power outlet.
- Keep the base and handset away from sources of electrical noise such as motors and fluorescent lighting.
- You should charge the battery in your handset for 14 hours before connecting the phone line.
- Most phone equipment available now uses modular jacks. Phone cords are fitted with a plastic connector which plugs into this type of jack. If you do not have a modular phone jack, contact your local telephone company for information about their installation.



*During a power failure, this telephone will not operate. Please ensure that a separate phone, not dependent on local power, is available for emergencies.*

### **More Than One Phone**

Each telephone device that you connect draws power from the phone line. We refer to the power drawn as the device's Ringer Equivalence Number (REN). The REN is shown at the bottom part of your telephone. If you are using more than one phone or other device on the line, add up all the RENs. If the total is more than 3, your phones might not ring.



**NOTE**

Refer to inside front cover for handset picture and key location.

## DESCRIPTION OF HANDSET KEYS

### [OK]

**Phone book:** Short dialling phone book access in the Standby Mode and Talk Mode

**Function Select Key:** Select various functions

### [menu]

**Menu:** Enter/ confirm programming functions in the Standby Mode

**Recall (Flash):** Recall in the Talk Mode

### [clr]

**Microphone Mute Key:** Press and hold in the Talk Mode

**Dial Delete Key:** Press in the Standby Mode

**Menu Escape Key:** Press and hold in the Standby Mode

**Memory Clear Key:** Clear the allocated memory in the Standby Mode

### [rdl/p]

**Redial:** Last number dialled

**Pause:** Pause before dialling the next digit

### [int]

**Internal Set Up:** An Internal call

**Call Transfer:** Transfer an external call in the Talk Mode



**Talk Key:** Press to begin or end a call

**Menu Escape Key:** Escape menu function in the Standby Mode



**Power Key:** Press and hold to switch phone on/off in Standby Mode

**Lock Key:** Press to lock keys in Standby Mode

**Ear Volume Key:** Adjust ear volume level in the Talk Mode

### Special Keys

**\* Asterisk Key**

**Asterisk:** Special dial digit in the Talk Mode.

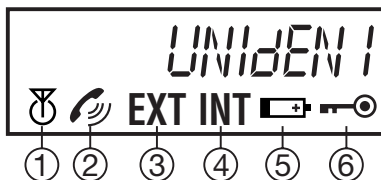
**▲ Menu Scroll Up Function**

**# Hash Key**






**Hash:** Special dial digit in the Talk Mode.

**▼ Menu Scroll Down Function**

## DESCRIPTION OF DISPLAYED SYMBOLS






Display Symbols

- ① .  ANTENNA :  
The ANTENNA symbol shows the handset is searching for radio connection.
- ② .  TALK:  
The TALK symbol appears when pressing the Talk (  ) switch to initiate a call.
- ③ . **EXT** EXTERNAL CALL:  
The EXT symbol is used for external calls. An external call set-up is displayed on all the subscribed handsets to indicate whether another external call might be set up.
- ④ . **INT** INTERNAL CALL:  
The INT symbol is used for internal calls between handsets. It is displayed only on the corresponding handsets.
- ⑤ .  BATTERY :  
The BATTERY symbol indicates the charge status of the battery.  
Battery Symbol On (Low battery) / Battery Symbol Off (Full battery state)
- ⑥ .  LOCK :  
The LOCK symbol is displayed in the Lock Mode.  
The handset can only receive incoming calls.  
All keys are inactive except for Power key.

## USING YOUR PHONE

### MAKING EXTERNAL CALLS

There are several ways to make an external call using your DECT 1811 phone.

1. Press talk [  ] key on the handset. Enter the number you require and you will be connected automatically.
2. Enter the number you require. The number will appear on the LCD but won't be dialled. You can edit the number by using the [clr] key. Press talk [  ] to dial the number entered.
3. Press [OK] to call a number stored in your phone book.
4. You can use the [rdl/p] key if the number you wish to dial is one of the last three dialled numbers which are stored in the redial memory. Press [rdl/p] until you reach the number you wish to redial. Press talk [  ] to dial the number.



### MAKING INTERNAL CALLS

Make an internal call to another handset by pressing the [int] key followed by the number of the handset. Press the talk [  ] key to end an internal call.

### ENDING CALLS

Press talk [  ] to end a call.

### RECEIVING INCOMING CALLS

1. If the handset rings when it is off the base unit, press talk [  ] to answer the call.
2. If the handset rings when it is on the base unit, simply lift the handset from the base unit and speak using the AUTO TALK feature. It is not necessary to press the [TALK] [  ] key.

### CALL DURATION

The length of your call will be displayed at the left of the LCD after the call has lasted for 10 seconds. When the call has ended, call duration will be displayed for a further 2 seconds.

### MUTE

During a call, you can mute your voice so the caller cannot hear you. To do this, press and hold the [clr] key. To unmute, press and hold the [clr] key again.

### FINDING THE HANDSET

If you misplace the handset, press the [PAGE] key on the base unit. The handset will ring 8 times and this should help you locate it. To stop the ringing once the handset has been found, either replace the handset on the base unit or press talk [  ].

## POWER KEY

Press and hold the power [Ⓜ] key to turn the handset power on or off. In most situations it is recommended to leave the power on the handset at all times so calls can be received.

## RANGE OUT

If **RANGE OUT** appears on your LCD, your handset is out of range of the base unit and will not be functional until you move back into range.

## BATTERY

A warning tone will sound and the low battery symbol will appear on the LCD if the battery is in a low state.

## KEYPAD LOCK

To lock the keypad but still receive calls, press power [Ⓜ]. The same key is used to unlock the keypad.

## CALL BARRING

Call barring makes it possible to stop individual handsets from dialling numbers starting with a certain prefix, such as toll calls or 0900 numbers.

- press [menu] key until you reach the **BASE SETTING** display on the LCD.
- press [OK] key to choose this menu item.
- press [menu] to scroll through until you reach **BARRING**.
- press [OK] key to choose this option.
- **FP PIN:** will be displayed.
- enter your PIN number and press [OK] key.
- **NO 1: EMPTY** will be displayed.
- enter the prefix (up to five digits) you wish to bar.
- press [OK] key.
- **HANDY** will be displayed. Key in the number of the handset which should use this call barring function.
- press [OK] to confirm.
- press talk [📞].



BASE SETTING  
Ⓜ



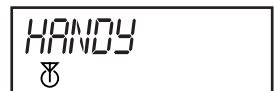
BARRING  
Ⓜ



FP PIN  
Ⓜ



NO 1: EMPTY  
Ⓜ



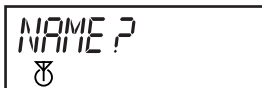
HANDY  
Ⓜ

## PHONE BOOK

You can store up to 20 frequently called numbers in your handset's phone book. Each number can have up to 20 digits.

### To store a number:

- in Standby Mode, enter the telephone number you wish to store and press **[OK]**.
- **NAME?** will be displayed.
- enter the name of the person with this number in the same way that you entered the letters of your user name (page 17).
- press **[OK]** key.
- **ADDRESS:XX** will be displayed.
- press **[OK]** key.
- the phone number is now stored in the memory.



NAME?  
⌂



ADDRESS:XX  
⌂

### To delete a stored number:

- press **[menu]** key once followed by the **[\*]** key twice to reach the **PHONE BOOK** display on the LCD.
- press **[OK]** key to choose this menu item.
- press **[menu]** to scroll through the names in your phone book.
- delete a name by pressing the **[clr]** key.
- **DELETE MEM?** will be displayed.
- press **[OK]** to confirm.
- press talk **[ ]**.



PHONE BOOK  
⌂



DELETE MEM?  
⌂

### Pause

Use the **[rdl/p]** key to introduce a fixed delay during dialling. This key is used to dial a pause in situations such as storing numbers to access telebanking or voice mail. It must not be the first character of a number because in that case it would be interpreted as the redial key.

### To phone a stored number:

- press **[OK]** key to enter the phone book.
- press **[menu]** to scroll through the names in your phone book.
- when you reach the one you wish to call, press talk **[ ]** and the number will be dialled automatically.



You must subscribe to Caller ID and Call Waiting through your telephone company.

## CALL WAITING AND CALLER ID

If you have subscribed to Call waiting and/or Caller ID through your local telephone company, the following special features are available on your DECT 1811 telephone.

### Flash (Call waiting)

If the call waiting tone sounds while you are on a call:

#### *New Zealand*

- press **[menu]** to switch between callers.

#### *Australia*

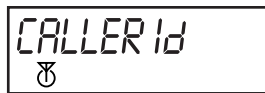
- press **[menu]** and number 2 to switch between callers.

### Caller ID

Caller ID subscribers will see the phone number of an incoming call displayed on the handset's LCD. This number will be stored automatically in the Caller ID memory. The Caller ID memory can be edited in several ways.

#### View calls in Caller ID memory

- press **[menu]** key and CALLER ID will be displayed on the LCD.
- press **[OK]** key to choose this menu item.
- the number of the last received phone call will be displayed.
- press **[OK]** again to display the time and date the call was received.
- scroll between calls in the memory using the **[#]** and **[\*]** keys.



#### Name Tagging

If you have stored a name and number in the Phone Book. When you receive a call from that number the name will be displayed on the LCD.

#### Delete one number from the memory

- press **[menu]** key and CALLER ID will be displayed in the LCD.
- press **[OK]** key to choose this menu item.
- the number of the last received phone call will be displayed.
- use the scrolling keys mentioned above to select the number you wish to delete.
- press **[clr]** and DELETE MEM? will be displayed.
- press **[OK]** to delete this number.





If you have stored a name and number in your phone book, when you receive a call from that number the name will be displayed on your LCD.

### Delete all Caller ID numbers from the memory

- press **[menu]** key and CALLER ID will be displayed in the LCD.
- press **[OK]** key to choose this menu item.
- press **[clr]** and DELETE MEN? will be displayed.
- press **[menu]** and DELETE ALL will be displayed.
- press **[OK]** to clear the Caller ID memory.

CALLER ID  
⌘

DELETE ALL?  
⌘

### Store a Caller ID number in your personal phone book

- press **[menu]** key and CALLER ID will be displayed in the LCD.
- press **[OK]** key to choose this menu item.
- use the scrolling keys mentioned earlier to select the number you wish to store in the phone book.
- press **[clr]**.
- press **[menu]** twice.
- INSERT PB? will be displayed.
- press **[OK]** to display NAME?
- enter the name for that phone number and press **[OK]**.
- ADDRESS:XX will be displayed.
- press **[OK]** key.


CALLER ID  
⌘

INSERT PB?  
⌘

NAME?  
⌘

ADDRESS:XX  
⌘



### Call a number in your Caller ID memory

- press **[menu]** key once.
- press **[OK]** key to choose this menu item.
- use the scrolling keys mentioned earlier to select the number you wish to call.
- press talk [] to call the number.




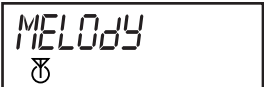
## PERSONALISING YOUR PHONE

### EARPIECE VOLUME

1. To change the earpiece volume during a call, press the power [Ⓜ] key on the handset.
2. To change the earpiece volume in Standby Mode
  - press [menu] key until you reach the EAR VOLUME display on the LCD. 
  - press [OK] key to choose this menu item.
  - press [menu] key to scroll between the three earpiece volume choices: VOL LOW; VOL MIDDLE; VOL HIGH. 
  - press [OK] key to confirm your preferred volume.
  - press [TALK] [📞].



### HANDSET EXTERNAL RING MELODY

Nine external ring melodies are available.

- press [menu] key until you reach the H-EXT RING display on the LCD. 
- press [OK] key to choose this menu item.
- MELODY will be displayed. 
- press [OK] key to choose this menu item.
- press [menu] key to scroll between the melody options.
- press [OK] key to confirm your preferred melody.
- press [TALK] [📞].

### HANDSET EXTERNAL RING VOLUME

Nine external ring volumes are available.

- press [menu] key until you reach the H-EXT RING display on the LCD. 
- press [OK] key to choose this menu item.
- press [menu] key to choose the external ring volume option. 
- VOLUME will be displayed.
- press [OK] key to choose this menu item.
- press [menu] key to scroll between the volume options.
- press [OK] key to confirm your preferred volume.
- press [TALK] [📞].

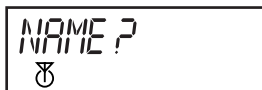
## USER NAME

You can programme your handset to display your name (up to a maximum of 10 letters). Look at this example for the user name FRED first.

- press **[menu]** key once and then press **[\*]** three times to reach the **USER NAME** display on the LCD.



- press **[OK]** key to choose this menu item.
- **NAME ?** will be displayed.



- to key in the name **FRED** the following keys are pressed.
- press **[3]** three times until **[F]** is displayed.
- press **[7]** three times until **[R]** is displayed.
- press **[3]** twice until **[E]** is displayed.
- press **#** key to make it possible to key in another letter from the same numerical key.
- press **[3]** once and **[D]** will be displayed.
- press **[OK]** key to confirm the user name and escape menu.
- **FRED** will now appear on the LCD when power is switched on.

Follow the above example to key in your own user name and press **[OK]** to confirm.

## DIRECT CALL

The direct call option on your handset can be used to dial a specific number which you have saved, no matter what key is pressed. This feature provides easy one touch any key dial access to call a relative or emergency service. Only one direct call number can be programmed for each handset and only for external outgoing calls.

- press **[menu]** key until you reach the **DIRECT CALL** display on the LCD.



- press **[OK]** key to choose this menu item.
- **PHONE NUMBER** will be displayed.



- insert the direct call phone number you have chosen.
- press **[OK]** key to confirm.
- to exit from this menu option, press the **[clr]** key twice in quick succession.

## Leaving your handset in direct call mode

Leave your handset in the direct call mode when you want to have the option of dialling the programmed direct call number using any one key on the handset.

- press **[menu]** key until you reach the **DIRECT CALL** display on the LCD.




- press **[OK]** key twice.
- your handset is now in direct call mode.

## HANDSET INTERNAL RING MELODY AND VOLUME

If you will be receiving internal calls from your an optional DECT1811 Handset, you can programme a different ring melody and volume to show that the call is an internal one. Simply press [menu] key until you reach the H-INT RING display on the LCD and then follow the instructions as for setting up volume and melody for external calls.

### KEY CLICK OPTION


You can adjust the handset to click or not click when each key is pressed.

- press [menu] key until you reach the H-KEY CLICK display on the LCD.
- press [OK] key to choose this menu item.
- press [menu] key to scroll between the CLICK ON and CLICK OFF options.
- press [OK] key to confirm your choice.
- press talk [  ].



### BASE UNIT EXTERNAL RING MELODY


The base unit only rings on incoming external calls. It can be programmed to your preferred melody.

- press [menu] key until you reach the BASE SETTING display on the LCD.
- press [OK] key to choose this menu item.
- press [menu] key until BASE MELODY is displayed on the LCD.
- press [OK] key to choose this menu item.
- press [menu] key to scroll between the melody options.
- press [OK] key to confirm your preferred melody.
- press talk [  ].



### BASE UNIT EXTERNAL RING VOLUME

The base unit can be programmed to your preferred volume.

- press [menu] key until you reach the BASE SETTING display on the LCD.
- press [OK] key to choose this menu item.
- press [menu] key until BASE VOLUME is displayed on the LCD.
- press [OK] key to choose this menu item.
- press [menu] key to scroll between the volume options.
- press [OK] key to confirm your preferred volume.
- press talk [  ].




## ADVANCED FUNCTIONS

### RESETTING YOUR BASE UNIT

The base unit can be reset to default factory values. RESET ALL will unsubscribe all connected handsets and put the base unit into subscription mode. INITIALIZE will reload default parameters which are:

Base unit ringer volume:	level #9
Base unit ringer melody:	melody #4
Dialling mode:	DTMF dialling
Flash time:	600ms New Zealand, 100ms Australia
Call barring:	all barred numbers and the assigned handsets are cleared

Reset your base unit as follows:

- press **[menu]** key until you reach the BASE SETTING display on the LCD.
- press **[OK]** key to choose this menu item.
- press **[menu]** key until BASE RESET is displayed on the LCD.
- press **[OK]** to choose this option.
- FP PIN: will be displayed.
- enter your 4 digit PIN number and press **[OK]**. (Factory default is 1590).
- press **[menu]** key to scroll between RESET ALL and INITIALIZE options.
- press **[OK]** when you have chosen your preferred reset option.
- press talk [].

BASE SETTING  


BASE RESET  



FP PIN  


RESET ALL  


INITIALIZE  


### OUTSIDE LINE PAUSE (PABX)

The base can be programmed to insert a 3 second Pause after the first digit. This is for accessing an outside line through a PABX.

- press **[menu]** key followed by **[\*]** key and PABX SETTING will be displayed on the LCD.
- press **[OK]** key to choose this menu item.
- PABX SET 1 will be displayed.
- press **[OK]**.
- key in the digit you wish to use to activate the Pause.
- press **[OK]** key.
- press talk [].

PABX SETTING  


PABX SET 1  


## REGISTERING A HANDSET TO A BASE UNIT

Each handset must be registered to a base unit in order to make and receive calls. The DECT 1811 is automatically registered to the first base unit for you. A handset can be registered to up to four base units.

- press and hold the **[PAGE]** key on your base until ringing begins (5-10 seconds). You will then be ready to register another handset to your base unit.
- press **[menu]** key until you reach the H-REGISTER display on the LCD.
- press **[OK]** key to choose this menu item.
- SEARCH BS 1 will be displayed.
- press **[menu]** key to scroll between base units 2-4 (any available base number is OK).
- press **[OK]** to confirm your choice.
- the RFPI code will be displayed after a short wait.
- press **[OK]** to confirm.
- enter your base unit PIN number and press **[OK]**. (Factory default is 1590).



H-REGISTER



SEARCH BS 1

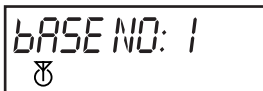
## SELECTING A BASE UNIT

If your handset is registered to several base units, the selection of the most appropriate base unit can be done manually or automatically.

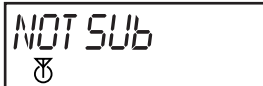
- press **[menu]** key until you reach the SELECT BASE display on the LCD.
- press **[OK]** key to choose this menu item.
- BASE NO: 1 will be displayed.
- press **[menu]** key to scroll between base units 1-4 or AUTO.
- press **[OK]** to confirm your choice.
- press **[OK]** to register to this new base unit.



SELECT BASE




BASE NO: 1



NOT SUB

## INSERT ZERO CALLER ID (Default: New Zealand On, Australia Off)

If you are subscribed to a telephone network that does not require a zero inserted for Caller ID switch off as follows:

- press **[menu]** key until you reach the EAR VOLUME display on the LCD.
- press **[OK]** key to choose this menu item.
- press **[menu]** until you reach VOL MIDDLE.
- press **#** then number **4** key.
- press talk [].



EAR VOLUME



VOL MIDDLE

### NOTE

If your handset has not been subscribed to your chosen base unit, **NOT SUB**: will be displayed. In this case, try again by choosing another base or subscribe the handset to the new base first.

### NOTE


You must subscribe to Caller ID and Call Waiting through your telephone company.



Handset 1 cannot  
desubscribe itself.

## DEREGISTERING A HANDSET


You can delete a handset registration from a base unit using handset 1 only.

- press **[menu]** key until you reach the **BASE SETTING** display on the LCD.
- press **[OK]** key to choose this menu item.
- press **[menu]** key until you reach the **HANDY DESUB** option.
- press **[OK]** to choose this option.
- press **[menu]** to choose the handset you wish to deregister.
- press **[OK]** to deregister the handset.
- press talk [].




## SHOW RFPI

This function displayed the RFPI (radio fixed part identity) of the base unit currently locked to the handset.

- press **[menu]** until you reach the **SHOW RFPI** display on the LCD.
- press **[OK]** key to choose this menu item.
- the code will be displayed.
- press talk [].



## FLASH PROGRAMMING

- press **[menu]** key until you reach the **BASE SETTING** display on the LCD.
- press **[OK]** to choose this menu item.
- press **[menu]** until **FLASH TIME** is displayed.
- press **[OK]** to choose this option.
- press **[menu]** to change the value.  
40mS - 600mS
- press **[OK]** at your chosen value.
- press talk [].






### WARNING!

Uniden does not recommend changing the PIN number. If you forget your PIN number there is **no way** to reset the telephone.

## HANDSET PIN NUMBER

Your handset will be set to the default PIN number setting of 1590. You can also choose your own PIN number.

- press **[menu]** key until you reach the H-CHANGE PIN display on the LCD.
- press **[OK]** key to choose this menu item.
- PP PIN: will be displayed.
- enter 1590 and press **[OK]**.
- NEW PIN: will be displayed.
- enter your new 4 digit PIN number and press **[OK]**.
- RETYPE: will be displayed.
- confirm you new PIN number by entering the same 4 digits and press **[OK]**.
- if you have entered the same new PIN number twice, you will be returned to the menu. Press talk [  ].
- if you accidentally entered a different 4 digit number, RETYPE: will appear again.

H-CHANGE PIN  
⌘

PP PIN:  
⌘

NEW PIN:  
⌘


RETYPE:  
⌘

## RESETTING YOUR HANDSET

There are two options for resetting the personalised items on your handset. RESET ALL will erase all memory entries. INITIALIZE will reload default parameters which are:

Key Click:	ON
Ringer volume:	level #9
External ringer melody:	ringing tone #4
Internal ringer melody:	ringing tone #7
Earpiece volume:	MIDDLE


Reset your handset as follows:

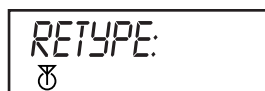
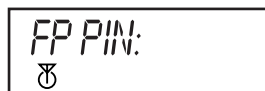
- press **[menu]** key until you reach the H-RESET display on the LCD.
- press **[OK]** key to choose this menu item.
- FP PIN: will be displayed.
- enter your 4 digit PIN number and press **[OK]**.
- press **[menu]** key to scroll between RESET ALL and INITIALIZE options.
- press **[OK]** when you have chosen your preferred reset option.
- press talk [].



## BASE UNIT PIN NUMBER

Your base unit will be set to the default PIN number setting of 1590. You can also choose your own PIN number.

- press **[menu]** key until you reach the BASE SETTING display on the LCD.
- press **[OK]** key to choose this menu item.
- press **[menu]** key until B-CHANGE PIN is displayed on the LCD.
- press **[OK]** key to choose this option.
- FP PIN: will be displayed.
- enter the PIN number and press **[OK]**.  
Factory default if 1590.
- NEW PIN: will be displayed.
- enter your new 4 digit PIN number and press **[OK]**.
- RETYPE: will be displayed.
- confirm your new PIN number by entering the same 4 digits and press **[OK]**.
- if you have entered the same new PIN number twice, you will be returned to the menu. Press talk [].
- if you accidentally entered a different 4 digit number, RETYPE: will appear again.



### WARNING!

Uniden does not recommend changing the PIN number. If you forget your PIN number there is **no way** to reset the telephone.



## TROUBLE SHOOTING

If your phone is not performing to your expectations, please try these simple steps first before calling Uniden customer service.

PROBLEM	SUGGESTION
<p><b>The charge light won't come on when the handset is placed on the base.</b></p>	<ul style="list-style-type: none"> <li>• Make sure the AC adaptor is plugged into the base and wall outlet.</li> <li>• Make sure the handset is sitting correctly in the base.</li> <li>• Make sure the charging contacts on the handset and base are clean.</li> </ul>
<p><b>The audio sounds weak and/or scratchy.</b></p>	<ul style="list-style-type: none"> <li>• Move the handset and/or base to a different location away from metal objects or appliances and try again.</li> <li>• The handset rechargeable Ni-MH battery may need to be charged.</li> <li>• You may be out of normal operating range. Move closer to the base unit.</li> <li>• Move the base unit so that it is centrally located in your residence or office and not near appliances.</li> </ul>
<p><b>Can't make or receive calls.</b></p>	<ul style="list-style-type: none"> <li>• Check both ends of the base telephone line cord are firmly pushed in until they click.</li> <li>• Make sure the AC adaptor is plugged into the base and wall outlet.</li> <li>• Disconnect the AC adaptor for a few minutes, then reconnect it.</li> <li>• Place the handset back on the base unit for a few seconds.</li> </ul>
<p><b>The handset doesn't ring or receive a page.</b></p>	<ul style="list-style-type: none"> <li>• The Ni-MH battery pack may be weak. Charge the battery for 14 hours.</li> <li>• The handset may be too far away from the base. Place the base away from appliances or metal objects.</li> <li>• Place the handset back on the base unit for a few seconds.</li> <li>• You may have exceeded the Ringer Equivalence Number (REN) limit of how many phones can be connected to the same line. The REN total of all devices (printed on the label on the bottom of each unit) should not exceed three (3). Disconnect the appropriate units to lower the REN total.</li> </ul>
<p><b>No power on handset unit</b></p>	<ul style="list-style-type: none"> <li>• Check the Ni-MH battery connection inside the battery compartment on the handset.</li> <li>• The handset rechargeable Ni-MH battery pack may need to be charged.</li> </ul>

## GENERAL

Operating Technology

TDMA (Time Division Multiple Access)

ADOCM (Adaptive Differential Pulse Code Modulation)

DCA (Dynamic Channel Allocation)

## BASE UNIT

Frequency: 1881.792 to 1897.344 MHz (10 channels)

Power requirements: 9V DC 200mA, 9V AC 100ma

Size: 78mm (W) x 119mm (H) x 156mm (D)

Weight: Approx. 170g

## HANDSET

Frequency: 1881.782 to 1897.344 MHz (10 channels)

Power requirements: Rechargeable NiMH battery

Size (without antenna): 45mm (W) x 27mm (H) x 135mm (D)

Weight: Approx. 93g (without battery)

Battery: Capacity 550 mAh, 3.6V x 3 (AAA size)

Talk mode 10 hours

Standby mode 250 hours

Charging time 14 hours

*Specifications and features are all subject to change without prior notice.*

# WARRANTY

## One Year Limited Warranty

Important: Evidence of original purchase is required for warranty service.

Warrantor: Uniden Australia Pty Limited ACN 001 865 498  
Uniden New Zealand Limited

**ELEMENT OF WARRANTY:** Uniden warrants to the original retail owner for the duration of this warranty, its DECT1811 (herein after referred to as the Product), to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

**WARRANTY DURATION:** This warranty to the original retail owner only, shall terminate and be of no further effect 12 months after the date of original retail sale. This warranty will be deemed invalid if the product is; (A) Damaged or not maintained as reasonable and necessary, (B) Modified, altered or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, (C) Improperly installed, (D) Repaired by someone other than an authorised Uniden Repair Agent for a defect or malfunction covered by this warranty, (E) Used in conjunction with any equipment or parts or as part of a system not manufactured by Uniden, (F) Warranty is only valid in original country of purchase.

**PARTS COVERED:** This warranty covers for one (1) year, the Base Unit and Handset only. All accessories (AC Adaptor, Belt Clip etc) are covered for 90 days only.

**STATEMENT OF REMEDY:** In the event that the product does not conform to this warranty at any time while this warranty is in effect, the warrantor at its discretion, will repair the defect or replace the product and return it to you without charge for parts or service. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS GUARANTEE IS IN ADDITION TO AND DOES NOT IN ANY WAY AFFECT YOUR RIGHTS UNDER THE CONSUMER GUARANTEE ACT.

**WARRANTY CARD:** If a warranty card has been included with this product then please fill it in and return to us within 14 days of purchase. Your name and the Serial number of the product will then be registered in our database and this will help us process your claim with greater speed and efficiency should you require warranty service.

**PROCEDURE FOR OBTAINING PERFORMANCE OR WARRANTY:** In the event that the product does not conform to this warranty, the Product should be shipped or delivered, freight pre-paid, with evidence of original purchase (eg. a copy of the sales docket), to the warrantor at:

UNIDEN AUSTRALIA PTY LIMITED  
SERVICE DIVISION  
345 Princes Highway,  
Rockdale NSW 2216  
Ph (02) 9599 3577 Ex (02) 9599 3278  
Toll Free 1300 366 895

[www.uniden.com.au](http://www.uniden.com.au)

UNIDEN NEW ZEALAND LIMITED  
SERVICE DIVISION  
150 Harris Road,  
East Tamaki, Auckland  
Ph (9) 273 8383 Ex (9) 274 4253  
Toll Free 0800 4 UNIDEN  
4 864 336

[www.uniden.co.nz](http://www.uniden.co.nz)

Customers in other States should ship or deliver the Product freight pre-paid to their nearest Uniden Authorised Repair Centre (Contact Uniden for the nearest Warranty Agent to you)

THANK YOU

FOR PURCHASING A UNIDEN PHONE!

**Uniden**

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